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Date: February 8, 2021

# TO: MEMBERS, BOARD OF DIRECTORS

l.	AGENDA ITEM # AND TITLE:	Open Agenda Item 3d – Consent Calendar: Approval of Retirement Resolutions – Recognition of State Fund Retirees
II.	NAME AND PROGRAM:	Hilda Padua, Board Liaison – Executive Office
III.	ACTIVITY:	☐ Informational ☐ Request for Direction ☐ Action Proposed ☐ Exploratory
IV.	JUSTIFICATION:	Standard/Required Item Board Request – New Item New Topic from Staff

# V. EXECUTIVE SUMMARY:

Retirement Resolutions in honor of State Fund retirees for their dedicated service with the State of California of 30 years or more or in a designated capacity are presented at each Board meeting as part of the Consent Calendar for Board of Directors approval and signatures.

# VI. ANALYSIS:

State Fund Board of Directors and Executives have a consistent desire and tradition of recognizing dedicated and long-standing service to the State of California and the State Compensation Insurance Fund with a resolution of appreciation for retiring employees.

# VII. RECOMMENDATION:

To adopt Retirement Resolution Nos. 2319 – 2333, attached, in honor of:

<ul><li>Carol Sutter</li></ul>	<ul> <li>Deborah Arriola</li> </ul>
<ul><li>Cecilia Arroyo</li></ul>	<ul><li>Patrick Gage</li></ul>
<ul><li>Manuel Hernandez</li></ul>	<ul> <li>Jacqueline Gunderson</li> </ul>
<ul><li>Andy Jimenez</li></ul>	<ul> <li>William Lavalley</li> </ul>
<ul><li>Rosanna Viveros-Amador</li></ul>	<ul><li>Sylvia Vieyra</li></ul>
<ul> <li>Leticia Alcantar</li> </ul>	<ul> <li>Julie O'Callaghan</li> </ul>
<ul><li>Bridget Alexander</li></ul>	<ul><li>Cindy Ballou</li></ul>
<ul><li>Wanda Anderson</li></ul>	

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 16, 2020, of

# **CAROL SUTTER**

Whereas, Carol's devotion to duty has played an important role in the success of State Fund for more than 30 years; and

Whereas, Carol began her career at the Fresno District Office as a Customer Service Representative in 1990; and

Whereas, Carol continued her work, promoting to District Underwriter in 1994 where she won three awards for excellence, and promoting again in 1999 to a front line supervisor; and

Whereas, Carol promoted in 2002 to Assistant Underwriting Manager, proving her skill and dedication, rising eventually to Underwriting Manager of Specialty Operations in 2016; and

Whereas, Carol played a major role in the creation of that new program and helped make it the success it is; and

Whereas, Carol has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Carol Sutter our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

# **RETIREMENT RESOLUTION**

#### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 30, 2020, of

#### **CECILIA ARROYO**

Whereas, Cecilia's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Cecilia began her career as an Office Assistant at the San Bernardino District Office on March 14, 1988; and

Whereas, Cecilia continued her work, promoting to Sales Secretary in the Riverside District Office later that year and promoting again in 1990 to a Word Processing Technician for Claims, finally promoting to Program Technician in 2012; and

Whereas, Cecilia earned numerous achievement awards throughout her career, including top awards in 1993, 1997, 1999, 2000, 2001, 2002, and 2004; and

Whereas, Cecilia's list of awards is accompanied by consistent praise from managers and supervisors throughout her career calling out her skill, teamwork, and leadership; and

Whereas, Cecilia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Cecilia Arroyo our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

## RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 30, 2020, of

### MANUEL HERNANDEZ

Whereas, Manuel's devotion to duty has played an important role in the success of State Fund for more than 34 years; and

Whereas, Manuel began his career at State Fund as a Workers' Compensation Claims Adjuster in the San Bernardino District Office on November 10, 1986; and

Whereas, Manuel joined the sales team in 1988 and ended the year in 1989 with more than \$600,000 in new business; and

Whereas, Manuel joined the Field Services Underwriting Department in the San Bernardino District Office in 2000 before returning to claims adjusting in 2005; and

Whereas, Manuel earned much praise over the years for the exceptional skill he brought to bear on all his responsibilities; and

Whereas, Manuel has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Manuel Hernandez our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

## RETIREMENT RESOLUTION

## IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 30, 2020, of

#### **ANDY JIMENEZ**

Whereas, Andy's devotion to duty has played an important role in the success of State Fund for more than 34 years; and

Whereas, Andy began his career at State Fund as a Workers' Compensation Claims Adjuster in the Fresno District Office on May 12, 1986; and

Whereas, Andy's ability to handle some of the largest caseloads in the office with exceptional quality was noted early on; and

Whereas, Andy was promoted to Assistant Claims Supervisor in 1991, promoted again to Fresno District Office Claims Manager in 1996, and Executive Vice President over Claims in 2012; and

Whereas, Andy's work garnered awards and accolades, such as the Claims District Supervisor's Award in 1995 and praise for his deft handling of hiring freezes, huge spikes in new business, and ability to streamline processes; and

Whereas, Andy has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Andy Jimenez our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

# RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective, December 30, 2020, of

### ROSANNA VIVEROS-AMADOR

Whereas, Rosanna's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Rosanna began her career as a Direct Sales Representative at the San Bernardino District Office on July 7, 1988; and

Whereas, Rosanna continued her work earning promotions and excelling in multiple departments, including Sales, Loss Control, and Field Operations; and

Whereas, Rosanna became a Loss Control Manager in 2004, returning to Field Marketing in 2014 and becoming a Regional Marketing Manager in 2018; and

Whereas, Rosanna earned numerous awards throughout her career, and her leadership values of fairness spread throughout the organization as the Chairperson of the Diversity and Inclusion Council; and

Whereas, Rosanna has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Rosanna Viveros-Amador our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

### LETICIA ALCANTAR

Whereas, Leticia's devotion to duty has played an important role in the success of State Fund for more than 33 years; and

Whereas, Leticia began her career as an Office Assistant at the San Jose District Office on July 31, 1987; and

Whereas, Leticia continued her work earning praise for exceeding requirements in a series of positions in Claims, becoming Key Data Operator by 1993; and

Whereas, Leticia promoted to Office Services Supervisor in 1995 and also Workers' Compensation Insurance Technician the same year; and

Whereas, Leticia was always a valuable resource for her team and a leader for the group through numerous processes and leadership changes; and

Whereas, Leticia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Leticia Alcantar our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

## **BRIDGET ALEXANDER**

Whereas, Bridget's devotion to duty has played an important role in the success of State Fund for more than 31 years; and

Whereas, Bridget began her career as an Office Assistant at the Fresno District Office Claims Department on October 16, 1989; and

Whereas, Bridget was commended on her high productivity and her willingness to help with any clerical units that needed it; and

Whereas, Bridget continued her work, promoting to Program Technician in 2004 and Supervising Program Technician later that same year; and

Whereas, Bridget earned a reputation as an excellent record keeper as well as supervisor; and

Whereas, Bridget has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Bridget Alexander our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

## WANDA ANDERSON

Whereas, Wanda's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Wanda began her career on December 1, 1986, as a Workers' Compensation Claims Adjuster in the San Bernardino District Office; and

Whereas, Wanda promoted in 1989 to Vocational Rehabilitation Counselor; and

Whereas, Wanda promoted again in 2008 to Senior Workers' Compensation Claims Adjuster as a Return to Work Consultant; and

Whereas, Wanda won an Encore Award in 2011 for her Return to Work, Asbestos, and Medical Community Liaison duties as she transitioned back to claims adjusting with new technologies; and

Whereas, Wanda has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Wanda Anderson our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

### STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

#### DEBORAH J. ARRIOLA

Whereas, Deborah's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Deborah began her career as a Workers' Compensation Insurance Technician at the San Jose District Office on July 27, 1989; and

Whereas, Deborah continued her work, promoting to Workers' Compensation Claims Adjuster in 1994 and again in 2005 to Senior Workers' Compensation Claims Adjuster; and

Whereas, Deborah then thrived as a Senior Maintenance Claims Specialist during the One Process makeover in 2016; and

Whereas, Deborah earned praise for developing an expertise of laws and reform changes in the claims sphere and sharing that knowledge; and

Whereas, Deborah has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Deborah Arriola our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

# **RETIREMENT RESOLUTION**

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

## PATRICK GAGE

Whereas, Patrick's devotion to duty has played an important role in the success of State Fund for 30 years; and

Whereas, Patrick began his career at State Fund as a Workers' Compensation Insurance Technician on February 19, 1991, quickly promoting to Workers' Compensation Insurance Representative by 1993; and

Whereas, Patrick became a Workers' Compensation Claims Adjuster in 1995, later joining the Department of Motor Vehicles in 1997 in Human Resources as an Associate Personnel Analyst, then Staff Services Manager I (Supervisor); and

Whereas, Patrick later gained expertise in labor relations at the California Department of Corrections and Rehabilitation, returning to State Fund as Labor Relations Manager in 2010; and

Whereas, Patrick promoted through the ranks, before becoming Vice President of Corporate HR, after establishing AskHR and the in-person Onboarding Program among many other accomplishments in virtually every area of HR; and

Whereas, Patrick has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Patrick Gage our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

### JACQUELINE GUNDERSON

Whereas, Jacqueline's devotion to duty has played an important role in the success of State Fund for more than 35 years; and

Whereas, Jacqueline began her career as an Office Assistant for Claims in the Bakersfield District Office; and

Whereas, Jacqueline continued her work, promoting to Office Assistant II, then Key Data Operator in 1990, then Program Technician; and

Whereas, Jacqueline then promoted to Field Services Clerical Supervisor in 2002, shining in that post until 2012 when she promoted to Supervising Program Technician, and finally, in 2014 to Workers' Compensation Insurance Technician; and

Whereas, Jacqueline earned a Top Performer Achievement Award and was recognized as one of the top 5% of employees in Bakersfield Office through the President's Award for Corporate Excellence; and

Whereas, Jacqueline has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Jacqueline Gunderson our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

## WILLIAM LAVALLEY

Whereas, William's devotion to duty has played an important role in the success of State Fund for more than 33 years; and

Whereas, William began his career at State Fund as a Claims Technician at the Los Angeles District Office on January 12, 1987, promoting to Workers' Compensation Claims Representative after three months; and

Whereas, William spent the bulk of his career as a Catastrophic Case Manager where his passion drove much needed support and benefits to injured workers and their families; and

Whereas, William returned to a Senior Claims Adjuster in 2016 working in the Santa Ana State Contracts Claims Department; and

Whereas, William earned praise for bringing significant expertise, efficiency, and caring to his work with our customers; and

Whereas, William has always understood the importance of State Fund's purpose and values, excelled in all his roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to William Lavalley our best wishes for a happy retirement and our appreciation for his dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective December 31, 2020, of

### SYLVIA VIEYRA

Whereas, Sylvia's devotion to duty has played an important role in the success of State Fund for more than 32 years; and

Whereas, Sylvia began her career as an Office Assistant at the Los Angeles District Office Claims Department on July 5, 1988; and

Whereas, Sylvia continued her work, promoting to Workers' Compensation Insurance Technician for the Customer Service Center in 1999; and

Whereas, Sylvia promoted again in 2003 to the Workers' Compensation Claims Adjuster position in our Collective Bargaining Unit (CBA) program; and

Whereas, Sylvia promoted again in 2008 to Senior Workers' Compensation Claims Adjuster; and

Whereas, Sylvia has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Sylvia Vieyra our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

# STATE COMPENSATION INSURANCE FUND

### RETIREMENT RESOLUTION

# IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective June 7, 2021, of

## JULIE O'CALLAGHAN

Whereas, Julie's devotion to duty has played an important role in the success of State Fund for more than 33 years; and

Whereas, Julie began her career as a Workers' Compensation Claims Adjuster at the Oakland District Office on June 1, 1987, four years later being promoted to Assistant Claims Manager; and

Whereas, Julie continued her rise, working on a number of special projects to re-engineer the Claims systems as a Business Analyst for the ECF system; and

Whereas, Julie travelled throughout the state training staff on how to transition to ECF, becoming Manager of the Business Process Unit in San Francisco; and

Whereas, Julie joined Information Technology in 2010, rising through the ranks to become the Program Manager, Vice President of Claims Engineering for the balance of her career; and

Whereas, Julie has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Julie O'Callaghan our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.

#### STATE COMPENSATION INSURANCE FUND

## RETIREMENT RESOLUTION

### IN APPRECIATION

Whereas, the Board of Directors of the State Compensation Insurance Fund, of the State of California, has been officially advised of the retirement, effective July 14, 2021, of

# **CINDY BALLOU**

Whereas, Cindy's devotion to duty has played an important role in the success of State Fund for more than 34 years; and

Whereas, Cindy began her career with the Department of Corrections on July 14, 1986 as an Office Assistant; and

Whereas, Cindy continued her work at other California state agencies, notably the Employment Development Department, Department of Conservation, Department of Rehabilitation, California Correctional Health Care Services, and Covered California; and

Whereas, Cindy worked her way up through the years from an Office Assistant to an Associate Personnel Analyst, joined State Fund and ultimately promoted to Staff Services Manager II; and

Whereas, Cindy earned a reputation over the years as one of the top Human Resources professionals at State Fund noted for her patience and caring; and

Whereas, Cindy has always understood the importance of State Fund's purpose and values, excelled in all her roles, and embraced new challenges; therefore be it

Resolved, by the Board of Directors of the State Compensation Insurance Fund, in regular meeting assembled February 25, 2021 in California, that we extend to Cindy Ballou our best wishes for a happy retirement and our appreciation for her dedication to duty in advancing the best interests of State Fund, its policyholders, and their employees.